

Blue Mountain Community College Administrative Procedure

Procedure Title: First-Year Experience

Procedure Number: 07-2019-0006

Board Policy Reference: I.B.

Accountable Administrator: Vice President of Student Affairs Position responsible for updating: Director, Student Success Center

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Purpose/Principle:

First-year experience programming has been shown to increase student success at colleges across America. Students who successfully complete first-year experience are more likely to complete and attain their academic goals. Further, Oregon Promise requires that Oregon community colleges provide first-year experience programming for students. As a matter of best practice and compliance supporting student success, BMCC requires that all new degree/certificate-seeking students complete First-Year Experience within their first term.

Definition:

<u>First-Year Experience (FYE) – A zero credit course comprised of student success curriculum and activities provided to new students through a combination of onboarding with an assigned Success Coach, new student orientation, and completion of an academic plan with an assigned Faculty Advisor.</u>

Guidelines:

All degree- and certificate-seeking students will be required to complete the following by end of their first term at BMCC:

1) Onboarding with an assigned Success Coach

- Learning Outcomes:
 - Upon completion, students will:
 - 1) Understand degree and program requirements for their intended program
 - 2) Discussed potential challenges or needs their Success Coach should be aware of
 - 3) Know where to find Canvas and login basics
 - 4) Understand the FYE mandatory requirement for new students
 - 5) Be registered for their first term courses
 - 6) Understand their Success Coach is there to help them navigate student success at BMCC, and how to access their Success Coach if needed

2) Complete the new student orientation module (NSO) in Canvas

- Learning Outcomes:
 - Upon completion, students will be able to:
 - 1) Understand the technology needed to be successful at BMCC
 - 2) Be able to navigate Canvas, send messages, submit assignments, and check grades
 - 3) Use their BMCC student e-mail
 - 4) Be able to communicate in a professional manner with staff and faculty
 - 5) Be able to identify student services available on campus
 - 6) Understand degree audit and register for classes
 - 7) Identify the process in applying for and continuing student financial aid
 - 8) Restate student rights and responsibilities
 - 9) Locate additional BMCC resources
- 3) Complete an academic planning session with their faculty advisor prior to the end of their first term, or during the following term if the student starts summer term, to allow faculty to return to contract.

Conditions

- 1. Students with an associate's, bachelor's, or master's degree will be excluded from the NSO Canvas requirement (#2) but will have access to the Canvas module as a resource to their success.
- Students will not be cleared for a second term of registration until they have successfully completed all FYE requirements. (Exceptions will be made for time when faculty are not on contract. In these circumstances, the student may meet with their Success Coach to complete registration for the next term, but they will be required to meet with their faculty advisor upon return to contract).
- 3. Success Coaches are the assigned FYE facilitators, with oversight from the Director, Student Success Center.